## People Scrutiny Commission Agenda



Date: Wednesday, 6 December 2023

**Time:** 6.00 pm

Venue: The Bordeaux Room - City Hall, College Green,

Bristol, BS1 5TR

#### **Distribution:**

**Councillors:** Christine Townsend (Chair), Sarah Classick (Vice-Chair), Kerry Bailes, Brenda Massey, Sharon Scott, Lisa Stone, Mark Weston, Tim Wye and Katja Hornchen

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Date: Tuesday, 28 November 2023



### Agenda

12. Direct Payments and Community Care

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# People Scrutiny Commission

6<sup>th</sup> December 2023

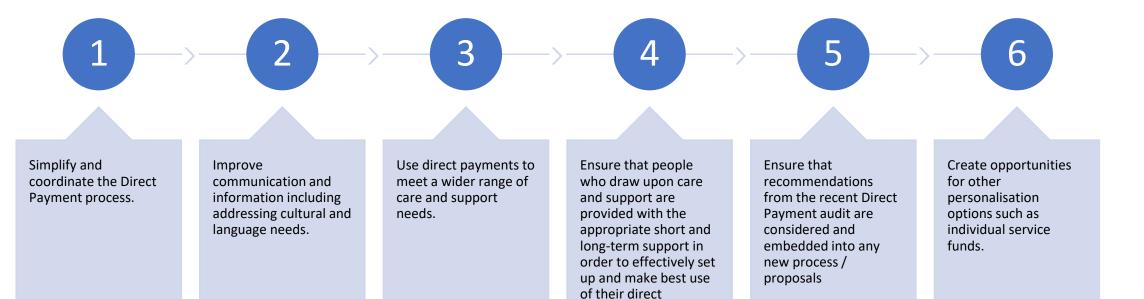
Catherine Martin – Transformation and Commissioning Lead Community Care and Support

## Direct Payments and Community Services

Direct Payments is 'money given to individuals by social services departments to buy the care and support they have been assessed as needing'. DPs not only offer choice and control but if managed well 'produces positive outcomes for people across different population groups'. This is because it places the person at the centre of decisions relating to their care and support needs

Priority within the Adult Social Care Transformation programme to increase uptake of direct payments inline with national benchmark (26%)

Project priorities developed by stakeholders and people who draw upon care and support and best practice



payment.

#### Achievements to date

Development of a Direct Payment Support Hub

Increasing practitioner confidence, knowledge and skills

Increasing the Direct Payment Personal Assistance (PA) rate. Personalisation Lot on the Adult Social Care Single Framework

DP provider reviews pilot

Improving accessibility by working with communities

Development of services to support personalisation

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#### Planned activity over next 12 months



Tender the Direct Payment Support Contract



Tender Introductory Agency Contract



Commission Individual Service Funds Pilot



Evaluate the DP provider reviews pilot and embed learning



Collaborate with people with lived expertise on the DP Policy



Evaluate the impact of the DP Support Hub



Further embed and improve social work staff knowledge and skills

## How will progress be monitored?

- Progress monitored through the Adult Social Care Transformation Board.
- It should be noted that despite the variety of achievements and activity planned over the next 12 months, transformation will be challenging, especially without transformation investment. Transformational investment will help accelerate the uptake of Direct Payments and personalisation.